Voucher, Vendor and Payment Processing – State Expenditures

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Office of Operations

John Traylor, Executive Deputy Comptroller

Division of Contracts & Expenditures

Margaret N. Becker, Deputy Comptroller Bernie McHugh, Director, Bureau of State Expenditures



Vendor Management - Daily Team

- Maintain the vendor file of over 278,000 records.
- Update Vendor records name changes, primary contacts, default address.
- Add foreign, single pay, and special use vendor.
- Work with vendors and agencies to get information they need.

GFO X.1 - Overview



Components of the Vendor File

Supplier Number • Who Location How Address Where Authority to Make Contact Changes

Vendor Add/Registration Process

endor Information/	
*Vendor Name1:	Vendor Name should denote 'Vendor Legal Name' as shown on W-9.
Vendor Name2:	Name fields are max 40 characters in length. Name2 field should be used only when Name1
*Contact Name:	exceeds 40 characters in length.

- Legal Business Name ONLY.
- Do not enter a Doing Business As (DBA) name.
- Do not use any punctuation except "&" and hyphens (-).
- Please be careful not to include extra spaces.
- Never use prefix titles such as Dr., Mr., Ms. etc.
- Legal Business name exceeds 40 characters use Name 2.
- Refer to the Agency Vendor Manual for acceptable word abbreviations.

Vendor Add/Registration - Address

*Address Line 1:				
Address Line 2:				
Address Line 3:				
Address Line 4:				
*City:		County	*Postal Code:	
*State:	Q			

- Be careful not to include extra spaces.
- Add DBA to Address Line 1 (if applicable).
- 55 Characters limit for each line.
- Second address should contain street direction and include Apt or Suite.
- Do NOT use lines 3 and 4 they don't show up on the envelope.



What is a Primary Contact?

- A representative who makes legal and financial decisions on behalf of the vendor.
- There can only be ONE Primary Contact on the vendor's record.
- The Primary Contact is the person who can establish access to the Vendor Self-Service Portal.
- The Primary Contact has the authority to update the vendors banking and address information.
- Contact vendor if information is not on the form.

GFO X.4.C - Contacts



Vendor Add/Registration - Classification

- Defines the State's business relationship with the vendor.
- Vendors can have only ONE classification.
- Classification affects the agencies ability to generate a purchase order in SFS – 'open for ordering.'
- Always pick the broadest classification applicable for a vendor.
- What happens if you pick the wrong one?
 - Contact SFS to open a ticket 877-737-4185/helpdesk@sfs.ny.gov
- The vendor's Primary Contact must have an email address on the record in order for VMU to update the vendor's classification.



Vendor Classifications

Classification	Description of Classification	Open for Ordering?
Procurement Supplier	Entity/individual that provides goods and/or services which were procured by the State. (e.g., Suppliers that receive purchase orders, suppliers that have contracts, utility suppliers).	Yes
Non-Procurement Srvc Provider	Non-commercial, non-governmental entity/individual which provides services where purchase orders and contracts are not required. (e.g., Client workers, respite providers).	Yes
Recipient	Individual receiving money from the State through either an entitlement/benefit program or a settlement/award. (e.g., Blind Annuity Veterans, Gold Star Parent, Master Teacher, receivers of loan forgiveness monies, receivers of settlements or awards).	No

GFO: X.4.A.1.a – Vendor Classifications



Vendor Classifications (cont.)

Classification	Description of Classification	Open for Ordering?
Non-NYS Govt Entity	Governmental Entity not located in New York State. (e.g., Federal Agency, non-NYS municipality)	Yes
NYS Muni-School Dist or BOCES	Government run school districts and BOCES located in New York State. (e.g., Public school districts, BOCES regions)	Yes
NYS Muni-Non Sch Dist or BOCES	New York State municipality entities, excluding school districts and BOCES. (e.g., New York towns, counties, cities, fire districts, water districts)	Yes
NYS Agency or Authority	New York State agencies and authorities	Yes
Single Pay or Special Use	Specially assigned vendor IDs created by OSC for a specific purpose. (e.g., Refund, Debt Service, Cash Advance, Payroll, Land Claims)	Yes

GFO: X.4.A.1.a – Vendor Classifications



Vendor Add/Registration – TIN Match

- IRS Validation of Vendors and the Staging Table procedures (<u>GFO X.3.A.3.d</u>).
 - Common TIN Name Failures.
 - TIN Mismatch Report.
 - Email sent to agency contacts containing Staging Table ID (GFO X3.A.3.a).



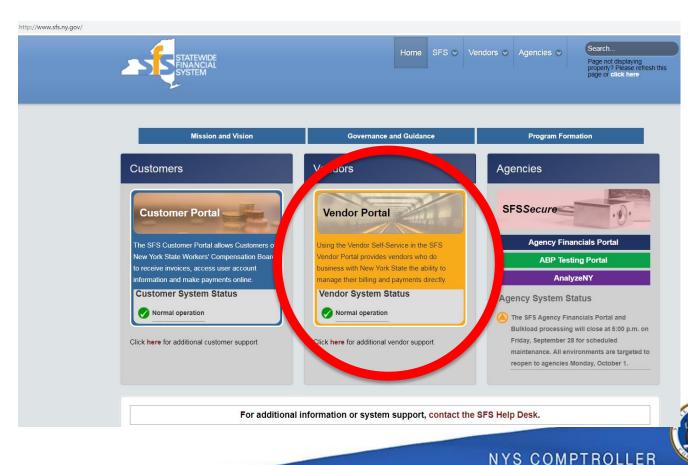
Vendor Add/Registration – OSC Adds

- Foreign Vendor (<u>GFO X.3.B.1</u>):
 - Any vendor with address outside U.S.
- Special Use Vendor IDs:
 - Single Payment Vendors (<u>GFO X.3.B.2</u>).
 - Special Use Vendors Land Claim and Advance Accounts (<u>GFO X.3.B.3</u>).



Vendor Portal

 Link to the Vendor Portal is available on the SFS homepage and OSC vendor webpage.



THOMAS P. DINAPOL

Vendor Locations

- The location defines the vendor's business rules how the vendor wants to do business with New York State.
 - The email address to receive purchase orders.
 - The bank account to receive payments.
- Vendors can have more than one location.
- New locations are named sequentially (i.e., LOC01, LOC02, etc.).
- Vendors must designate one location as their default (<u>GFO</u> <u>X.4.D</u>).
- Agencies need to work with the vendor to select the correct location on the contract, PO or voucher (GFO XII.5.D).
 - Agencies should not rely on the default location.

Electronic Banking

- Vendors add/update own banking.
- If you have banking forms, dispose of them.



Disregarded Entities

- An entity which is treated as separate from its owner for employment and excise tax purposes, but not for income tax purposes.
 - Has its own employee identification number (EIN).
 - All tax reporting is made under the "Parents" EIN.
- Only OSC can add disregarded entities to the vendor file.
 - Agency should send both the Parent and Child's W-9, along with the Vendor Registration Form.



1099 Reporting

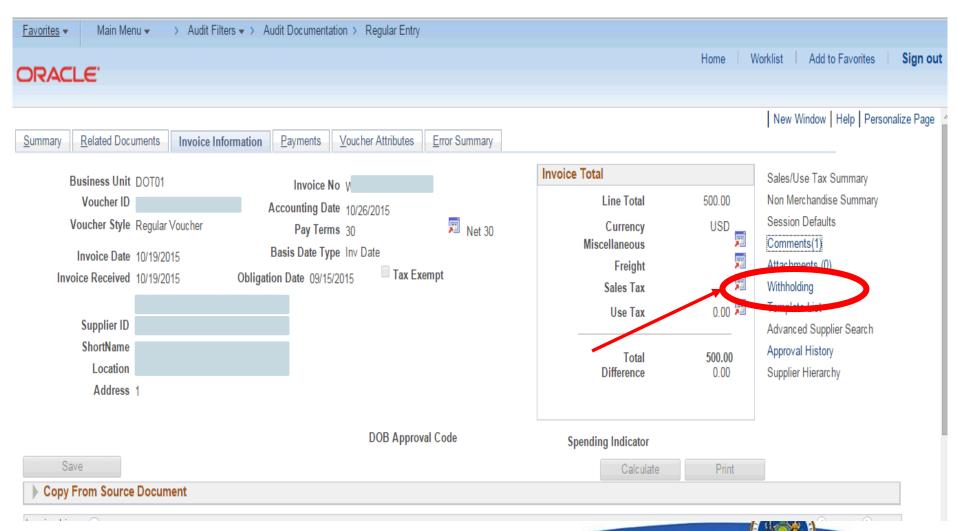
- IRS Regulations require the State to file informational 1099 Forms to vendors and IRS if we pay a vendor over \$600 during the calendar year.
 - 1099-MISC.
 - 1099-INT (Interest payments).
 - 1099-S (Land purchases).
 - 1099-R (Pension, retirement or annuity plans).
- If New York State does not comply with the IRS regulations, the IRS will assess substantial penalties against the State. The Office of the State Comptroller will transfer these penalties to the Business Unit that did not comply with the regulation.

1099 Reporting (Cont.)

 Business Units are responsible for ensuring vouchers accurately identify whether the amount is subject to 1099 reporting by classifying the reportable amount with the appropriate withholding class.



Voucher – Invoice Tab



Voucher - Invoice Tab - Withholding Link

Withholding Information

Back t	Back to Invoice									
Unit:			Invoice:			Vendor:				
VAT E	ntity:		Voucher:			Date: 0	7/18/2012			
With	holding Opt	ion								
	Postpone V	/ithholdin	g 🗌							
Invoid	ce Line With	hold Info	rmation				<u>Find</u>	View All	First 🕙 1 of 5	Last
Line	Line Description Withholding Code Withholding Applicable 1 SV12DM6-Data911 Mobile Data Sy									
Wit	thholding De	etails				Customize	<u>Find</u> Viev	v All 🎹 🏻 F	First 1 of 1	№ Last
	Entity	<u>Type</u>	Jurisdiction	Class	Withholding Basis Amt Override	Contract Reference	Rule Override	Apply Withholding	<u>Applicable</u>	
1	IRS	1099	FED	07				Payment	✓	+ -

What Is Reportable

Withholding Class	Definition	Business Use
01	RENTAL PAYMENTS	Payments for rental space and equipment to all entities except corporations.
03	INTEREST-LATE PAYMENT	Payments for interest to all entities except corporations.
03	OTHER INCOME	 Payments to individuals in shelter workshops. Payments of punitive damages or other damages for nonphysical injuries/sickness, compensatory damages for nonphysical damages such as employment discrimination/defamation. Payments for loan forgiveness. Payments for awards or prizes (not related to scholarship or fellowship) where the payee was selected without personal action, did not render services, and did not transfer money to government or tax-exempt organization.



What Is Reportable

————		
06	HOSPITAL/MEDICAL PAYMENTS	Payments to any entity for medical or healthcare service, except payments to a tax-exempt hospital or extended care facility or to a hospital or extended care facility owned and operated by the United States (or its possessions), a state, the District of Columbia or any of their political subdivisions, agencies, or instrumentalities.
07	NON-EMPLOYEE COMPENSATION	Payments for personal services rendered by someone, other than a corporation (except for attorneys), who is not an employee. Non-employee compensation includes fees for services, prizes and awards for services rendered.
14	PAYMENTS TO ATTORNEYS	Gross proceeds paid to an attorney in connection with legal services (for example, as in a settlement agreement) and are not reportable as non-employee compensation.

Forms Processing

- Forms received Default Address Update; Primary Contact;
 Customer Request; Single Pay and Special Payment Request
 (OSC Website: <u>Update Vendor Information and Access</u>).
 - First in, first out forms worked on in order received.
 - Allow 7 days for processing.
 - Check SFS for updates.



References

- GFO:
 - Chapter X (Guide to Vendor/Customer Management).
 - XII.5.D (Selecting the Appropriate Location).
- OSC Website:
 - Update Vendor Information and Access

Who to Contact

SFS Helpdesk:

- 877-737-4185
- HelpDesk@sfs.ny.gov

Vendor Management:

- vmu@osc.ny.gov
- vendupdate@osc.ny.gov (for vendor submitted forms e.g., primary contact change.)

1099 Reporting:

fedrep@osc.ny.gov



Voucher Audit Team

Who are we?

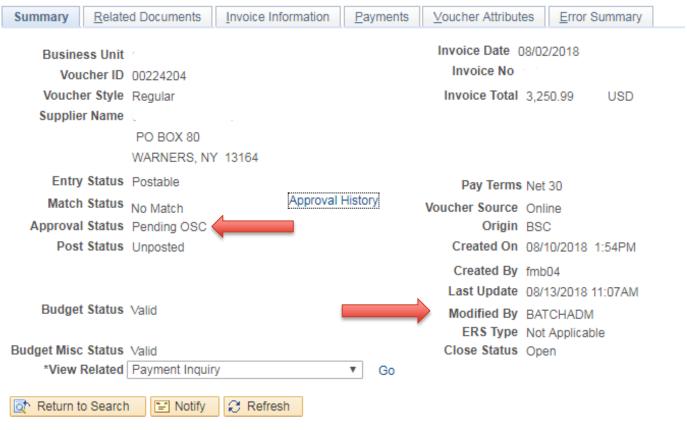
What do we do?

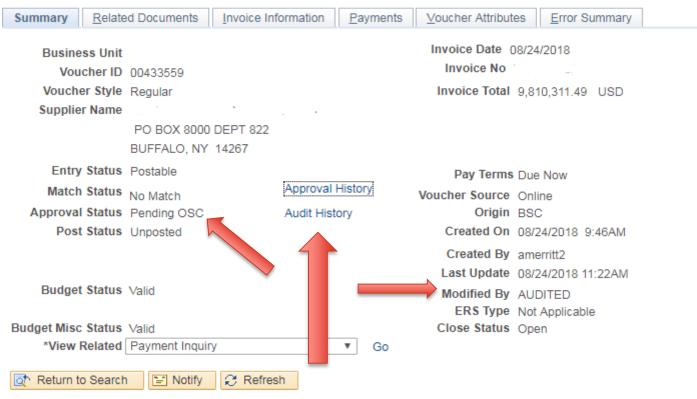
voucherauditmailbox@osc.ny.gov

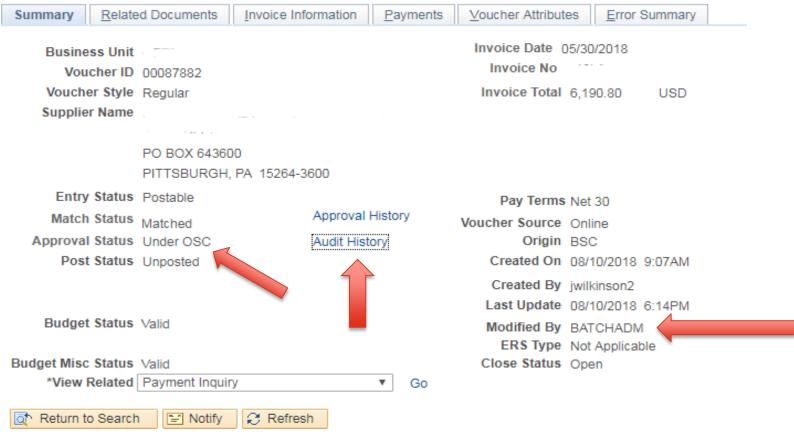


Vouchers:

- Flow of vouchers:
 - BU/BSC Budget Check OSC Filters Audit Approval/Denial
- Status of Pending OSC or Under OSC.
- Vouchers submitted to OSC.
 - Before 6pm will be audited the next day.
 - After 6pm will be audited in two days.









Expense Reports:

- Flow of expense reports:
 - BU/BSC Budget Check OSC Filters
 Audit Approval/Denial
- Status of Pending OSC Audit or Under OSC Audit.
- Expense reports submitted to OSC will be approved two business days from the day submitted.



Our Work

Audit Filters:

- Approximately 250 filters.
- Constantly changing.
- Judgmental selections.
- 2 days.

Our Work

- Contacts Information requests and rejection notices.
 - Online Voucher Authorizer.
 - Bulkload previously designated by business unit.
- What we are looking for:
 - Pricing criteria.
 - Proof of delivery.
 - Invoice.
- Follow ups and Site Visits.



Our Work

Special Audit Processes:

- Citibank (<u>GFO XII.6.Q.1-3</u>) Invoice Number Field (account number), separate payments.
- Interest (<u>GFO XII.5.F.3</u>) Interest greater than \$500, non-interest eligible vendors, MIR dates older than one year.
- Pitney Bowes (<u>GFO XII.6.Z.2</u>) Vendor ID and Account Code, Invoice Number Field for adding funds to a meter.
- National Grid (<u>GFO XII.6.Z.5</u>) Vendor ID for utility vs. non-utility payments.
- Releases (3pm):
 - Vouchers.
 - Expense Reports.

Special Circumstances

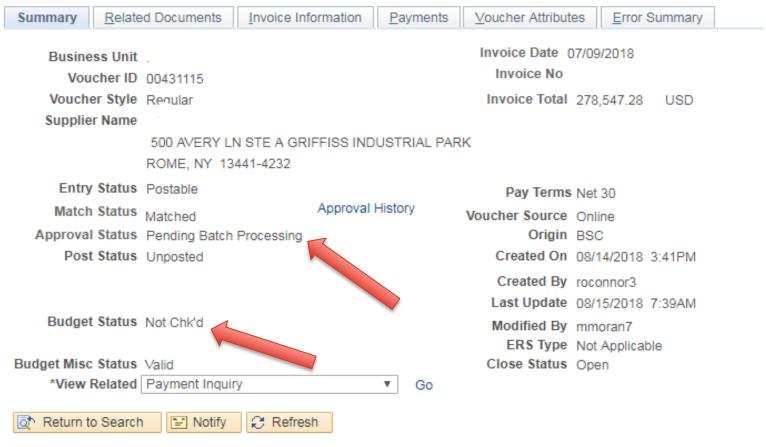
Agency Requests:

- Expedites Emergency situations only.
- Rejections.

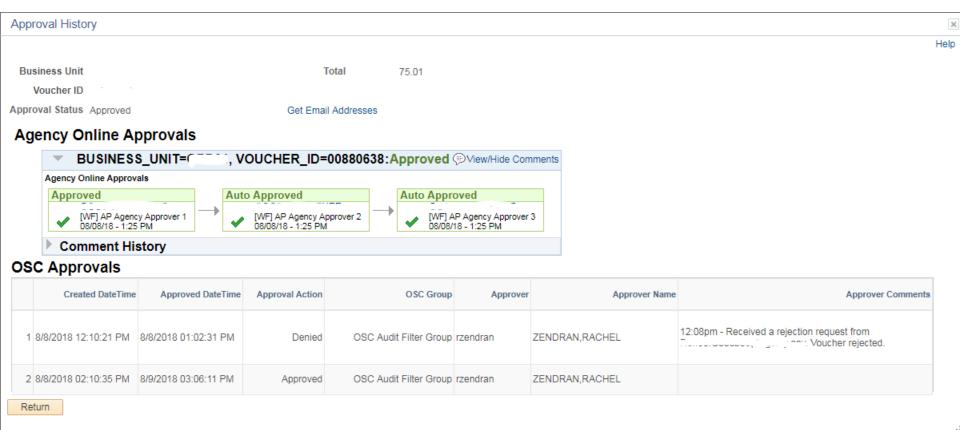
voucherauditmailbox@osc.ny.gov



Special Circumstances



Voucher Audit Comments



Data Analytics

- Obligation date (<u>GFO XII.5.G</u>) date the liability is incurred.
- Voucher lines not referencing a contract.
- Vouchers referencing expired contracts.
- Missing city, state, and zip code.
- Missing MIR date.



Special Circumstances

Lapsing (<u>GFO XVII.3</u>):

- June 30th, September 15th September 30th.
- Agencies typically locked out at 5pm.

Fiscal Year End (GFO XV):

 Blackout period for SFS to lapse all funds related to the previous fiscal years.

Accounting Period:

- At the end of each month, OSC closes the prior month's accounting period.
- AP Advisory 13.

Resources

- GFO:
 - XII.6.Z.2 (Pitney Bowes).
 - XII.6.Q.1-3 (Citibank).
 - XVII.3 (Lapsing).
 - XV (Fiscal Year End).
 - XII.5.G (Obligation and Accounting Dates).
- OSC's Operational Calendar.
- Operational Advisories.
- SFS Secure Operations Data.

Audit Services

Who are we and what do we do?

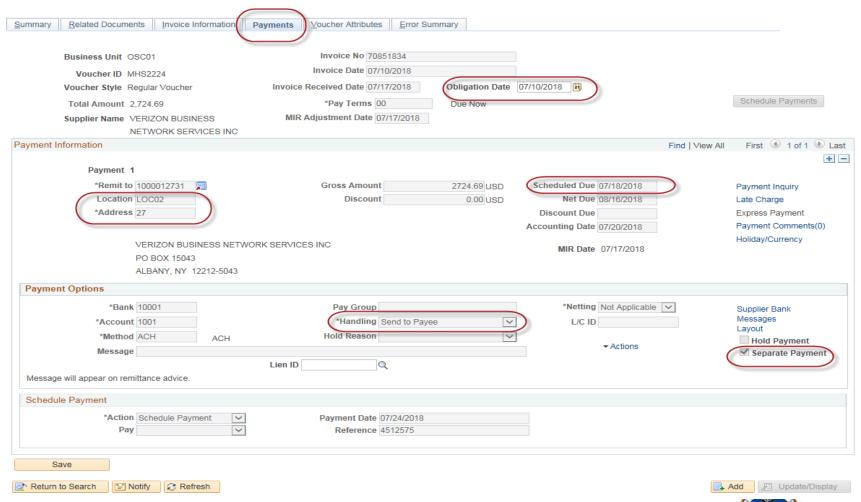
Audit Services Help Payment Liens & Offsets

Help Desk

stexpend@osc.ny.gov

- Changes to vouchers –payment tab, payment dates, location, handling code.
- Deletes / close voucher.
- GFO / advisory guidance.
- Coding fixes.
- Voucher inquiry.
- Run queries.

Fields We Can Adjust on Vouchers Prior to Being Approved



Things to Look For - Not What it Seems

LOCATION FIELD

Summary	Related Documents Invoice Information	Payments Voucher Attributes Error Sum	mary		
	Business Unit SED01	Invoice No Apr18-2100737-FL	11		
		Invoice Date 05/08/2018	.0		
	Voucher ID 072143N				
	Voucher Style Regular Voucher	Invoice Received Date 05/08/2018	Obligation Date	D4/30/2018 M	
	Total Amount 26,776.00	*Pay Terms 30	Net 30		Schedule Payments
	Supplier Name CONEY ISLAND	MIR Adjustment Date 05/08/2018			
	PREPARATORY PUBLIC				
	CHARTER				
Payment I	Information			Find View	
	Payment 1				+ -
	*Remit to 1000005057	Gross Amount	26776.00 USD	Scheduled Due 05/09/2018	Payment Inquiry
	Location MAINEPAY	Discount	0.00 USD	Net Due 06/08/2018	Late Charge
	*Address 1			Discount Due	Express Payment
				Accounting Date 05/10/2018	Payment Comments(0)
	CONEY ISLAND PREPARA	TORY BURLIC CHARTER			Holiday/Currency
	2315 SURF AVE 2ND FL	TORT FOBLIC CHARTER		MIR Date 05/08/2018	
	BROOKLYN, NY 11224-211	12			
Payme	nt Options				
	*Bank 10001	Pay Group		*Netting Not Applicable 💙	Supplier Bank
	*Account 1002	*Handling Send to Payee	▽	L/C ID	Messages
	*Method CHK Check	Hold Reason	<u> </u>		Hold Payment
	Message			▼ Actions	Separate Payment
	message	Lien ID Q			
Messag	e will appear on remittance advice.	LIEITID			
Schedu	ule Payment				
	*Action Consolled				
	*Action Cancelled ✓	/			
	*Action Cancelled Pay	Payment Date 05/10/2018 Reference 06340087			

Work With Vendor

For Correct Location.

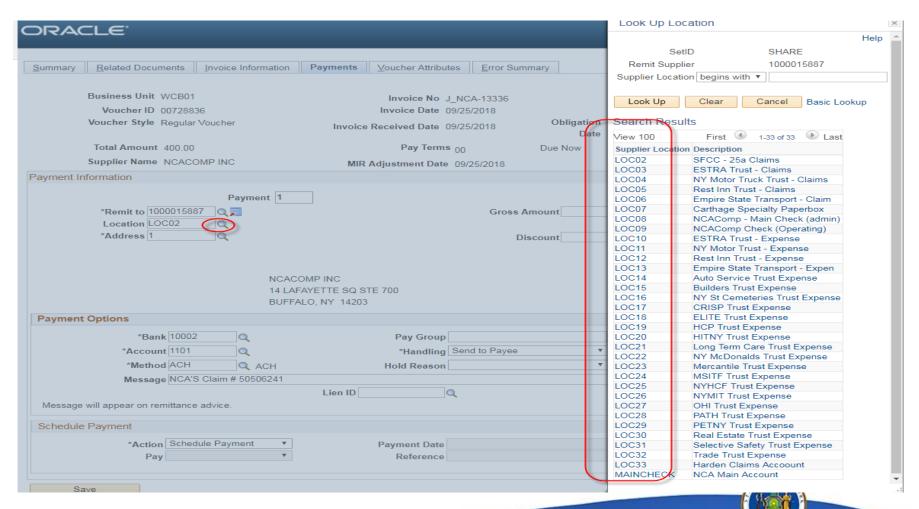
Payment 2 *Remit to 1000005057 Location MAINEPAY Q *Address 1 CONEY ISLAND PREPARA 2315 SURF AVE 2ND FL BROOKLYN, NY 11224-211		Scheduled Due 05/09/2018 Net Due 06/08/2018 Discount Due Accounting Date MIR Date 05/08/2018	Payment Inquiry Late Charge Express Payment Payment Comments(0) Holiday/Currency
*Bank 10001 Q *Account 1002 Q *Method CHK Q Check Message Message will appear on remittance advice.	Pay Group *Handling Send to Payee Hold Reason ACH Reissue as ACH Lien ID	Q *Netting Not Applicable ▼ ▼ L/C ID ▼ Actions	Supplier Bank Messages Hold Payment Separate Payment
Schedule Payment *Action Schedule Payment Pay Save Save Notify	Payment Date Reference		Add Update/Display

Agency Needs to Communicate With Vendor

Might Have Multiple Banking Locations.

Payment 2				+ -
*Remit to 1000005057 Q Location LOC02 Q *Address 1	Gross Amount Discount	0.00 USD	Net Due 05/09/2018 Net Due 06/08/2018 Discount Due ccounting Date	Payment Inquiry Late Charge Express Payment Payment Comments(0)
CONEY ISLAND PREPARATORY 2315 SURF AVE 2ND FL BROOKLYN, NY 11224-2112	PUBLIC CHARTER		MIR Date 05/08/2018	Holiday/Currency
Payment Options				
*Bank 10001 Q *Account 1001 Q *Method ACH Q ACH Message Message will appear on remittance advice.	Pay Group *Handling Send to Payee Hold Reason Lien ID	Q *	*Netting Not Applicable ▼ L/C ID ▼ Actions	Supplier Bank Messages Layout Hold Payment Separate Payment
Schedule Payment				
*Action Schedule Payment • Pay •	Payment Date Reference			
Save				
Return to Search Notify Refresh Summary I Related Documents Linvoice Information I Payments	Vouchar Attributas I Error Summany			■ Add

Example of vendor with multiple locations



Payment Processing

- Process wires / 1 day ACH.
- Run wire paycycle.
- Queries: vouchers not picked up in paycycle, 'A' Routes, vouchers over \$99 million.
- Special handling –GFO section XII.5.M.
- Separate payments.
- Post payment processing.
- Create vouchers.

Cancel and Reissue Payments

- Check Cancellation.
- Check Reissue.
- General Checking.
- Comptrollers Refund Account.



Treasury TD346



New York State Department of Taxation and Finance Division of the Treasury

Request for Stop Payment, Replacement Check, Photocopy of Check, or Forgery Affidavit

Agency information		st be complete	d.			
Agency code or business unit (5	digits)			Telephone	number	Fax number
				()		()
Agency name				Printed nan	ne of agency repri	esentative
Agency street address				Signature o	f agency represer	ntative
Cltv		State 2	IP code	E-mail add	ess of agency rep	presentative
Oily		Oldio	ar code	E-mail add	ess or againsy rep	ACCOUNTAGE OF THE PROPERTY OF
Check information -						tion - Identify the voucher
Check number (6 digits) C	heck date	Check amount				sting to be changed.
Payee name				Voucher	D	Payment amount
				Voucher	D	Payment amount
				*odding		- aymon amoun
Payee has reviewed p	reviously provided	photocopy, send for	orgery affidavit.			
Vendor checks	Mark an X in the	applicable box:	Regular vendo	-		Single vendor**
Prior to making any reques has been returned to Treas			al System (SFS) S	tale Rep	ort (NYTR165)	2) to determine if the check
Payee lost check or	chock is damage	I _ Roissue with n	o changes. The o	riginal ch	ack will be sto	opped and a new check will
issued with a new che						
Payee not entitled to Agency must create a						Voucher information section hotocopy.
						will be stopped and a new ashed, provide photocopy.
Payee never receive	d check — Addres	s was incorrect. Se	e Regular vendor	or Single	vendor instru	uctions below as appropriate
vendor must update t	the New York State	(NYS) Vendor File.	The original chec	k will be	stopped and a	ng request, the agency or a new check will be issued If cashed, provide photoco
	Street address					
	City			State	ZIP code	
Single vendor — Car voucher with correct a				ck will be	stopped and	the agency must create a n
A Regular vendor is a ven						
_			-		_	ller's Vendor Management Un
Pavroll checks			J,			
		nal check will be sto	opped and a repla	cement o	heck will be i	ssued with the same check
		of the Tressury	Donository Contro	I I Init /54	0) 425-0625	If you have questions call the
Division of the Treasury at			Depository Contro	, Ollit (S)	oj 435-6025.	ii you have questions call ti

TD-346 (11/13)

Cancel and Reissue Payments

Vendor checks	Mark an X in the applicable box:	Regular vendor*	Single	e vendor**					
	or to making any requests, first refer to the Statewide Financial System (SFS) Stale Report (NYTR1652) to determine if the check s been returned to Treasury, and why it was returned.								
	Payee lost check or check is damaged — Reissue with no changes. The original check will be stopped and a new check will be issued with a new check number. Refer to the voucher for reissuance information. If cashed, provide photocopy.								
	all or part of payment — Cancel chew voucher for the portion that the								
	check — Address was correct. Reith a new check number. Refer to the								
Payee never received	check - Address was incorrect. S	ee Regular vendor or Si	ngle vendor instructions	s below as appropriate.					
vendor must update th	ssue with correct address (provide of e New York State (NYS) Vendor File per and the correct address. Refer to	. The original check will	be stopped and a new	check will be issued					
	Street address City	State	ZIP code						
	el check and close related vouchers ddress. If cashed, provide photocop	•	l be stopped and the a	gency must create a new					

^{**}A Single vendor is a vendor whose specific information is not managed by the Office of the State Comptroller's Vendor Management Unit.



^{*}A Regular vendor is a vendor that is registered to do business with NYS. They are approved, managed, and assigned a unique 10-digit vendor identification (ID) number by the Office of the State Comptroller's Vendor Management Unit.

AC3337-Comptroller's Refund Account AC337 form



New York State Office of the State Comptroller Bureau of State Accounting Operations

Request for Stop Payment, Check Reissue, Check Copy or Forgery Claim for the Comptroller's Refund Account (P and W Checks)

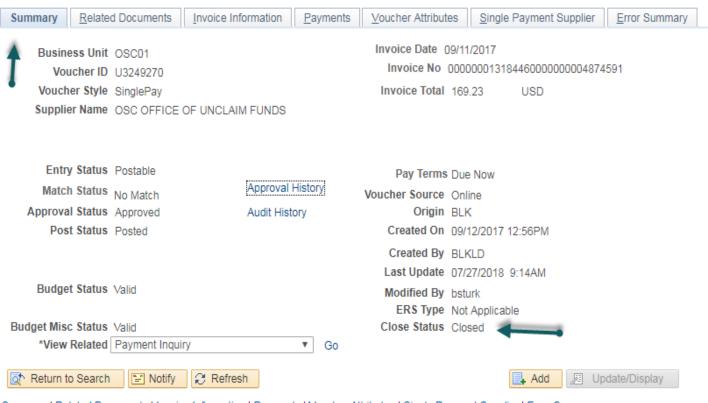
Agency Information - All Fields MUST be	completed	-				
gency Business Unit:		Name of Agenc	Representative: (Print Name)			
mail Address of Agency Representative:		Phone Number				
Check Information - All Fields MUST be o						
heck Number (8 digits - Begins with a 2 or 7):	Check Date:		Check Amount:			
ayee Name:						
-,						
Must complete and check this b	aul.					
widst complete and check this b	oxj					
*BEFORE CHECKING A BOX BELO	W first refe	er to the Sta	ewide Financial Systems (SFS) to ve	erify if the check		
→			Chapter XII, Section 9.G - "Reissuin			
		eu. see Gi O	chapter xii, section 5.6 - neissum	y or curicening a		
Refund Check " for further inform	ation.					
Check only one box below per fo	orm)					
— Check only one box below per it	Ji 1111)					
Stop Check/Close Voucher (I	No Reissu	ie or Agen	y Submits New Voucher With	Changes)		
-Deceased						
-Not entitled to payment						
-Payee name, amount or address inc	orrect					
-Payee requests refund be applied to		int				
rayee requests retains be applied to	Title decou					
Stop Check/Reissue New Ch	eck from	Same Vou	cher (No Changes)			
-Damaged, lost or stolen						
-Never received but address is correc	rt					
The vertice of the data can be seen to						
Provide Copy of Cashed Che	ck to Age	ncy				
	_	_				
Submit Forgery Claim to Ban	ık (Must I	nclude Do	cuments Listed Below)			
-Copy of the cashed check previously	-Copy of the cashed check previously provided by OSC					
-Notarized AC 1551 - Affidavit To Sup	port Claim	of Forged End	orsement			
_		_				
Other - reason should be pro	vided bel	ow				

AC 333

^{*}E-mail this completed form (with list of checks if needed) to the Office of the State Comptroller at Refunds@osc.ny.gov.

Confirm Closed Voucher

SFS: Accounts Payable>Vouchers>Add/Update>Regular Entry



Summary | Related Documents | Invoice Information | Payments | Voucher Attributes | Single Payment Supplier | Error Summary

Cancel and Reissue Payments

<u>Summary</u> <u>Related Documents</u> <u>Invoice Information</u>	Payments Voucher Attributes Error Summary	
Business Unit SNY01 Voucher ID Voucher Style Regular Voucher Total Amount 1,588.00 Supplier Name	Invoice No Invoice Date 06/24/2016 *Invoice Received Date 08/02/2016 Obligation Date *Pay Terms 30 Net 30	06/24/2016 Schedule Payments
Payment Information		Find View All First 1 of 2 D Last
Payment 1 *Remit to Location MAINCHECK *Address 1 ROCHESTER, MN 55906	Gross Amount 1,588.00 USD Discount 0.00 USD	Scheduled Due 08/06/2016 Payment Inquiry Net Due 09/01/2016 Late Charge Discount Due Express Payment Accounting Date 08/09/2016 Payment Comments(0) MIR Date 08/02/2016 Holiday/Currency
Payment Options *Bank 10001	Pay Group	*Netting Not Applicable V Supplier Bank
*Account 1002	*Handling Send to Payee	Messages
*Method CHK Chec	k Hold Reason	Actions Hold Payment Separate Payment
Message will appear on remittance advice.	Lien ID	
Schedule Payment		
*Action Cancelled Pay	Payment Date 08/09/2016 Reference 04748604	

Cancel and Reissue Payments

Summary Related Documents Invoice Information	Payments Voucher Attributes Error Summary	
Business Unit SNY01 Voucher ID Voucher Style Regular Voucher Total Amount 1,588.00 Supplier Name	Invoice No Invoice Date 06/24/2016 *Invoice Received Date 08/02/2016 Obligation Date *Pay Terms 30 Net 30	06/24/2016 Schedule Payments
Payment Information		Find View All First 4 2 of 2 1 Last
Payment 2 *Remit to Location MAINCHECK *Address 1 ROCHESTER, MN 55906	Gross Amount 1,588.00 USD Discount 0.00 USD	Scheduled Due 08/06/2016 Payment Inquiry Net Due 09/01/2016 Late Charge Discount Due Express Payment Accounting Date 09/14/2016 Payment Comments(0) MIR Date 08/02/2016 Holiday/Currency
Payment Options		*Nettice N. A. F. V. Overlie Perk
*Bank 10001 *Account 1002	Pay Group *Handling Send to Payee Hold Reason	*Netting Not Applicable Supplier Bank Messages L/C ID Actions Hold Payment Separate Payment
*Method CHK Check Message	noiu reason	Separate Payment
Message will appear on remittance advice.	Lien ID Q	
Schedule Payment		
*Action Schedule Payment ✓	Payment Date 09/14/2016 Reference 04842508	

Resources for State Agencies

- GFO-XII.9.C Reissuing or Cancelling a Vendor Check.
- GFO-XII.9.G Reissuing or Cancelling a Refund Check.
- <u>TD346</u> Treasury form to request stop payment.
- AC3337 Request for Stop payment for Comptroller's Refund Account.



Outreach Letter

9:05:58 AM 9/26/2016



STATE OF NEW YORK

NOTIFICATION AND CLAIM TO OWNER OF AN UNCASHED NEW YORK STATE CHECK

July 11, 2016

---- CVCTEM

RE: Check No.: 04112495 Issue Date: 11/25/2015 Vendor ID: 0100000005 Amount: \$40.00

Payee :

Our records indicate that the above referenced check was issued by New York State to the payee noted above and has not been cashed. If you have this check in your possession, please cash it immediately.

If you have lost the check or never received it, you may request a replacement check. To do so, mark the appropriate box below, sign and date the attestation and return this letter to the following address no later than August 12, 2016.

Agency: Courts Original Jurisdiction Unified Court System Division of Financial Management 4 ESP Suite 2001 Albany NY 12223 315/671-2111

Is an uthorized to claim the original check for the payee and request a replacement check. I dign't know which one to pick the authorized to claim the original check for the payee and request a replacement check. If payee is I need a new check deceased, enclose an original copy of the death certificate.

I am not entitled to this payment.

Other. Please attach explanation.

ATTESTATION:

To the best of my knowledge the above described check # 04112495 was not received or cashed by me. In consideration of the issuance of a replacement check payable as originally drawn, if I/we have not done so already, I/we agree to destroy the original check should the original check at any time hereafter come into my/our possession or control, and I/we further agree to reimburse the State of New York for any loss or damage by reason of the issuance of the replacement check for which application is made herein.

I/We hereby affirm the above to be true under the penalties of perjury.

Signature of Payee(s) or Representative

7/22/16 Date

Upon receipt of this letter we will issue a replacement check and mail it to your address shown above unless a corrected address is provided below.

Corrected Address:

123 Main Street, Albany, NY 12236

If you are unable to contact the Agency using the information above, please contact the SFS Helpdesk at 1-855-233-8363.

If the check is not cashed, it will be considered abandoned property and shall be turned over to the Office of Unclaimed Funds at the Office of the State Comptroller. After March 10, 2017, you must contact the Office of Unclaimed Funds through website (http://www.osc.state.ny.us/ouf/index.htm)to claim these funds.

Return This Entire Letter To: Courts Original Jurisdiction

UCS05 A 0048573

How Does Outreach Affect Audit Services?

- In 2017, Audit Service affected 32,239 vouchers to reissue payments or close the voucher.
- 19,309 of the 32,239 occurred between July October, after outreach letters were issued.
- For 8 months we affect 1,548 vouchers on average.
- For 4 months we affect 4,827 vouchers on average.



What Can Agencies Do to Help?

Checks Returned to OSC Are Shredded and Marked as STALE.

- Monitor Stale Dated Report.
- NY_NYTR1652_AGY_QRY (Stale payments).
- Query lists reason why original payment was returned:
 - Bad address, duplicate payment, paid by employer, can't apply payment.
- Reach out to vendor if necessary.
- Submit TD346 or AC3337 requesting a stop payment to reissue or close voucher.



SFS Navigation to View Stale Dated Report

- Reporting Tools > Query > Query Viewer.
- Search NY_NYTR1652_AGY_QRY.
- Run to excel –allows you to sort.
- Enter the 'From Date' and 'End Date'.
- Bank SetID: 10001.
- SFS Bank Account:
 - 1202 for 'P' checks Comptroller Refund
 - 1203 for 'W' checks Unclaimed Funds
 - 1002 for 'A' checks General Checking



Types of Credit Memo

 Vendor owes business unit a credit based on good/services already paid for.

 Fixing a coding issue after payment has been made. Using negative adjustment voucher and regular voucher that net to zero.



Credit Owed From Vendor

- Before creating a credit memo confirm vendor did not return money.
- Reach out to vendor to let them know you will be processing a credit memo voucher.



Credit Memo

- Explain process to vendor:
 - Vouchers processed by ANY business unit to the vendor will combine with the credit memo.
 - Reducing Disbursement to Vendor. They will be able to view this in the vendor portal. They can then move your credit to the invoice it hit against.



Vendors Responsibility

- If vendor wants to know the status of their payment, the agencies should direct vendor to the vendor portal or SFS.
- They are able to see the payments as well as credits taken.
- Resources for vendors:

https://www.osc.state.ny.us/vendors/



Credit Memo

Coding Fixes

- Process an Adjustment Voucher exactly as the original voucher was processed, but with a negative dollar amount – this will restore funds.
- Process regular voucher the correct way the payment should have been processed.
- Both vouchers should net to zero.
- Email <u>stexpend@osc.ny.us</u> requesting they are processed together so there is no impact to vendor.



Resources

Credit Memos & Coding Fixes

 GFO – XII.9.F Correcting Payments Process against the Incorrect Purchase Order.

 SFS Secure offers – Job aids – Entering an Adjustment Voucher Credit Memo with Closed PO Contract Line.



Additional Resources

- SFS secure offers various job aids, latest web updates, calendar of events.
- https://www.osc.state.ny.us/agencies/
 Resources for State agencies: forms,
 accounting and operational guidance, travel guidelines.
- Guide to Financial Operations.



- Mechanic's Lien.
- Restraining Notice.
- Administrative Offset.
- Sheriff's Execution.
- Department of Labor Lien.

- Federal Tax Lien.
- Federal Tax Levy.
- Department of Labor Levy.
- Department of Taxation and Finance Lien.

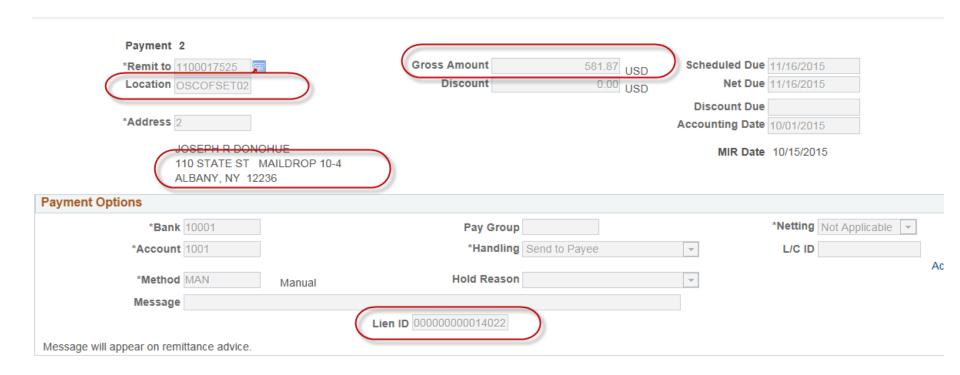


Payment Information		Find View /	
Payment 1			+ -
*Remit to 1000013491 🛒	Gross Amount 203.40 USD		Payment Inquiry
Location OSCOFSET02 Q	Discount 0.00 USD	Net Due 11/05/2015	Late Charge Express Payment
*Address 2		Accounting Date 10/01/2015	Payment Comments(0)
ELECTRONIC EYES INC SECURITY 110 STATE ST MAILDROP 10-4 ALBANY, NY 12236		MIR Date 10/05/2015	Holiday/Currency
Payment Options			
*Bank 10001	Pay Group	*Netting Not Applicable ▼	Supplier Bank
*Account 1001	*Handling Send to Payee	▼ L/C ID Q → Action	Messages B Hold Payment
*Method MAN Q Manual	Hold Reason	▼	Separate Payment
	D 0000000012696 Q		
Message will appear on remittance advice.			
Schedule Payment			
*Action Record a Payment ▼ Pay Full Amount ▼	Payment Date 10/23/2015 Reference L529600		

Related Documents Invoice Information Voucher Attributes Error Summary Summary Payments Business Unit UCS04 Invoice Date 10/15/2015 Invoice No A0038CFF Voucher ID A0038CFF USD Voucher Style Regular Invoice Total 962.25 Supplier Name JOSEPH R DONOHUE Pay Terms Net 30 Voucher Source Online 427 WEST 256TH ST BRONX, NY 10471 Origin BLK Entry Status Postable Created On 10/19/2015 5:14PM Approval History Match Status No Match Created By BLKLD Approval Status Approved Last Update 10/22/2015 8:13AM Post Status Posted Modified By ddaley1 ERS Type Not Applicable Close Status Open Budget Status Valid Budget Misc Status Valid *View Related Payment Inquiry Go



Payment Information				Find View 1	First 1-2 of 2 Last
Payment 1 *Remit to 1100017525 Location MAINEPAY *Address 1 JOSEPH R DONOHUE 427 WEST 256TH ST BRONX, NY 10471	Gross Amount Discount	380.38 USD 0.00 USD	Scheduled Due 10/19/2015 Net Due 11/16/2015 Discount Due Accounting Date 10/22/2015 MIR Date 10/15/2015		Payment Inquiry Late Charge Express Payment Payment Comments(0) Holiday/Currency
Payment Options					
*Bank 10001	Pay Group		*Netting Not Applicable	, ▼	Supplier Bank
*Account 1001	*Handling Send to Payee	▼	L/C ID		Messages Layout
*Method ACH ACH	Hold Reason	•		Actions	Hold Payment
Message					Separate Payment
	Lien ID Q				
Message will appear on remittance advice.					
Schedule Payment					
*Action Pay Schedule Payment •	Payment Date 10/26/2015 Reference 2709031				



Questions?





Contacting Us

voucherauditmailbox@osc.ny.gov

- To request a rejection or an expedite.
- To determine why a voucher or expense report has not paid yet.
- To find out what information we need to approve something we're auditing.
- To find out when a voucher or expense report will be approved.
- To request approval to use the One Time OSC Approved and the Emergency Vendor ID.
- Any questions on why we rejected a voucher or expense report.

stexpend@osc.ny.gov

- To change a scheduled payment date.
- If a vendor claims to not have received payment, to verify address and bank account.
- Special handling (handling codes, payment methods, etc).
- Status of payments (cancelled checks, returned ACHs, etc).
- Credit memo issues.

vmu@osc.ny.gov

• Any vendor related issue or question.

offset_unit@osc.ny.gov

Any lien related issue or question.

