
Contact Information

If you, as an employer, have questions about NYSLRS, please use the contact information listed below.

General Benefit Information for employers, members and retirees

Toll-Free 1-866-805-0990
Albany, New York area 518-474-7736
Fax 518-402-4433

Retirement Online Assistance

Toll-Free 1-844-619-9614
Email RetirementHelpDesk@osc.ny.gov

General Employer Information

Email Employer Services Bureau RTEmpSer@osc.ny.gov
Employer Services Fax 518-474-8357
Employer Contact Updates NYSLRS_Employer_Access@osc.ny.gov
Billing Rates NYSLRS_Billing@osc.state.ny.us
Employer Reporting NYSLRSEmployerReporting@osc.ny.gov
Fax 518-474-9898

Ordering Retirement Systems Forms and Publications

Fax 518-473-4560

Member Enrollment

Fax 518-486-4382

Hearings

Email Hearings@osc.ny.gov
Fax 518-402-4137

Independent Contractor or Elected & Appointed Officials

Telephone 518-402-3815
Email PensionIntegrity@osc.ny.gov

Loans/Loan Overpayments

Fax 518-486-9877

Matrimonial

Email dro@osc.ny.gov
Fax 518-473-0718

Past Service Inquiries

Email Arrears_Supervisors@osc.ny.gov

Accounting/Tax Services

Telephone 518-474-9950

Transfers & Withdrawals from Membership

Fax 518-408-3189

Disabilities

In Process 518-474-2078
Calculations 518-486-5123

Retiree Information

Direct Deposit 518-473-1041
Restorations 518-474-4449

Post-Retirement Employment

Telephone 518-474-4449
Email PostRetirementReporting@osc.ny.gov